

## COVID-19 passport

### 45 Special is using COVID-19 passport as an alternative to regional restrictions.

EU Digital COVID Certificate downloaded from My Kanta Pages can be used as COVID-19 passport. The EU Digital COVID Certificate includes three different certificates:

1. COVID-19 vaccination certificate
2. test certificate
3. certificate of recovery.

All three certificates are valid as a COVID-19 passport.

The COVID-19 certificate reader does not collect or store health data or other information on the certificates. Every customer must present a valid identification card with the passport.

You can read more about COVID-19 passport here: [www.kanta.fi/en/covid-19-passport](http://www.kanta.fi/en/covid-19-passport)

### Concerts & events

Passport reading will lengthen waiting time at the door during live events. Please take these steps into consideration to make queues run smoother:

- Arrive earlier than usual – preferably an hour before showtime
- Download the passport on to your phone or print it out before arriving
- Take out your COVID-19 passport, ID and ticket before it's your turn to check in

The introduction of COVID-19 passport does not obligate us to accept refunds on tickets purchased from Tiketti.fi after 1.9.2021. You can apply for refunds on tickets purchased before that at [www.tiketti.fi/returntickets](http://www.tiketti.fi/returntickets). If you bought your ticket directly from 45 Special, please email us at [toimisto \(at\) 45special.com](mailto:toimisto@45special.com).

### Private events

COVID-19 passports are not automatically checked at private events. Check with the event organizer. However, a valid COVID-19 passport must be presented to remain in the premises after the event has ended.

### Customer feedback

We kindly ask you not to target your possible displeasure and/or anger towards our employees. They have no decision-making power over this matter and are only trying to do their job. Instead direct your hate mail to junkmail (at) 45special.com, thank you.